



Technical Support Engineer (f/m/d)

Stuttgart

Your responsibility

- Collaborate in the support team to increase customer success
- Evaluate and process data to help and guide the customer
- Conduct on site and web trainings
- Assist product management by gathering customer feedback and needs
- Take part in beta testing of new releases

Your background

- Knowledge in photogrammetry and/ or the mapping domain
- Experience in customer communication
- Fluent English speaker (German is a plus)

Contact us

work@nframes.com

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You are eager to create value with personal impact and responsibility while working with an excellent team? Join us!

nFrames GmbH develops the software technology SURE, which is used worldwide to reconstruct 3D surface models from images and LiDAR. As one of the leading solutions in this domain, it is particularly focused on high accuracy and large scale applications like aerial mapping of entire cities and countries. The resulting data empowers various applications in domains such as smart cities, infrastructure, for instance 5G planning, change detection, environment monitoring, cadastre mapping or VR. Customers are primarily mapping enterprises, governments and software companies integrating the technology into solutions such as drone imagery processing software.

What we offer you:

- Responsibility and impact
- Happy and passionate working culture
- Team and personal growth emphasis through personal coaching and regular off-site retreats
- Strong emphasis on company culture – particularly towards appreciative and compassionate communication enabling and embracing diversity
- High profile team driven by the pursuit of excellent results through awareness for each other, mutual care and support
- Active ambition to become technology leader in 3D reconstruction technology
- Competitive salary and continuous salary development
- Equipment including strong hardware, height adjustable tables, advanced chairs, beverages, fresh fruits and more
- Options for support on transport, leased e-bikes and fitness